**Andrew Antonescu**

5281 Hampton Drive, North Olmsted, OH 44070

(440) 212-0384

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**SUMMARY OF QUALIFICATIONS**

Ambitious **Networking Hardware** student seeking an entry level opportunity within the Information Technology field. Skilled with operating systems including Windows and Android, troubleshooting software issues, and transferring essential information from one computer to another. Accurate with paperwork, trustworthy with sensitive information, and possess strong focus on stellar communication. Known for excellent time management and software skills.

**TECHNICAL SKILLS / LANGUAGE**

Apple Certified Technician

Samsung Certified Technician

Microsoft Office Suite- Word, PowerPoint, Outlook

Basic Romanian Language – Speaking and Comprehension

**EDUCATION**

**Cuyahoga Community College**, Westlake, OH

Pursuing Associate of Applied Science Degree in Information Technology while enrolled in High School, through the College Credit Plus Program

Major**: Electrical/Electronic Engineering Technology – Networking Hardware**

Expected Graduation: May 2023

**GPA: 3.5**

*Related Coursework*: IT Concepts for Programmers

**North Olmsted High School**, North Olmsted, OH

Expected Graduation: June 2022

**GPA: 3.9**

*Related Coursework:* AP Computer Science Principles

**EMPLOYMENT EXPERIENCE**

**Best Buy**, North Olmsted, OH **2021 – Present**

***Geek Squad Consultation Agent***

Diagnose hardware and software issues, conduct accurate data transfers, and demonstrate excellent customer service.

* Consistently achieve over $1,000 in monthly sales goal, placing second in the Geek Squad division.
* Provide excellent service to customers and encourage repeat business, receiving a 97% satisfaction rate from customer survey.